

Aurem  
Care   
people caring about people

NOW  
WELCOMING  
NEW RESIDENTS

 South Haven Lodge

69-73 Portsmouth Road, Woolston, Southampton SO19 9BE

Expert Residential, Nursing, Dementia and  
Respite Care with 24-Hour Support.



Woolston, Southampton



0238 0685606

# Living at South Haven Lodge

“ Staff are welcoming and friendly. We are able to visit in the lounge with the dog, which brings pleasure. Our sister is treated with kindness and respect. The managers are friendly and interested in the care of the residents.”



“ The staff were very friendly, approachable and very attentive with the residents that were in the day room. I came home not feeling guilty or worried about her being in a care home.”











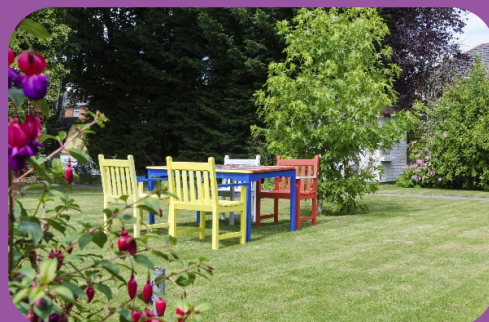
Welcome to South Haven Lodge, where exceptional care and a genuine sense of belonging come together to create a vibrant and nurturing home.

At South Haven Lodge, we take the time to get to know each resident, embracing their individuality and understanding their unique stories, preferences, and needs. This personalised approach allows us to provide tailored care that ensures each resident feels valued, respected, and truly at home.

Whether it's through engaging activities, delicious home-cooked meals, or the simple joy of a warm conversation, every moment at South Haven Lodge is designed to bring comfort, happiness, and a sense of purpose.

## Facilities

-  Landscaped gardens
-  Spacious communal areas
-  Dining area
-  Single occupancy rooms
-  Garden view rooms
-  Ensuite facilities
-  Daily activities
-  On-site laundry service



# Types of care available at South Haven Lodge



**Dementia Care**



**Nursing Care**



**Respite Care**



**Residential Care**

We provide a full range of care options, with the right choice depending on each individual's needs.

From longer-term stays to short-term respite, our homes offer the highest standards of nursing care, specialist dementia support and everyday assistance. Whatever the circumstances, our focus is always on person-centred care in a welcoming environment that feels like home.

## Why choose South Haven Lodge?



### Exceptional Care and Safety

Residents receive 24-hour personalised nursing support, enhanced by advanced digital care planning and innovative safety systems like nurse call buttons, pendants, and pressure mats.

### Homely Environment and Quality Living

From delicious home cooked meals to beautiful indoor spaces and peaceful outdoor surroundings, South Haven Lodge provides a welcoming, comfortable place to live.



### Whole-Person Wellbeing

Our dedicated Wellbeing Coordinators run a warm, inclusive activities programme, ensuring every resident, including those nursed in bed or receiving palliative care, enjoys meaningful engagement and companionship.

# What's included in your weekly fee...

## Comprehensive Care

Personalised daily care, regular care plan reviews, and coordination with external healthcare professionals to ensure ongoing support.

## Amenities

Beautifully maintained gardens, reliable Wi-Fi, and full laundry services. (Dry cleaning not included.)

## Accommodation

A comfortable bedroom, cosy lounges, and welcoming communal spaces. All areas are regularly cleaned, maintained, and refreshed.

## Activities

A varied programme of events, social activities and routine outings designed to keep residents active and engaged.

## Dining

Freshly prepared meals every day, along with snacks and drinks available throughout the day.

## Utilities

All essential living costs covered, including heating, lighting, water and general accommodation expenses.

## Additional Services

Annual safety testing of personal electrical items and ongoing care of the home grounds.



## Arrange a show around

If you are interested in viewing our beautiful home, please contact us today.

**Call us: 0238 068 5606**

**Email us: [manager.southhavenlodge@auem-care.com](mailto:manager.southhavenlodge@auem-care.com)**

# Getting started at South Haven Lodge

## Wellbeing at South Haven Lodge

Life at South Haven Lodge is warm, social and full of meaningful activity. We offer daily engagement, seasonal events and plenty of opportunities for residents to stay active and connected. Our staff and residents take pride in our garden and shared spaces, creating a homely environment where everyone feels involved.

## Funding for Your Care

We welcome both self-funding residents and those supported by the local authority. If you are funded by the local authority and a top-up fee is required to meet our weekly rate, the local authority will pay us the full cost of care and collect the top-up directly from you.

## Outstanding Care

Our experienced, dedicated team are passionate about providing exceptional care for residents and their families. South Haven Lodge is a place where people can truly thrive through personalised support, warmth and compassion.

# Get in touch today

Find out how we can support you or your loved one with quality care and comfort.

 **0238 068 5606**

 [manager.southhavenlodge@aurem-care.com](mailto:manager.southhavenlodge@aurem-care.com)  [www.aurem-care.com](http://www.aurem-care.com)

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# Our Warm Welcome Offers

We know choosing the right care home is an important decision – and we want to make it a little easier.

0238 068 5606



Get in touch today

Expert  
**24/7**  
care



from  
**£900**  
per week

Respite  
care



**4** weeks  
for the price  
of **3**

## Supporting Families with Our Warm Welcome Offers

Whether you're looking for long-term care or short-term support, we're here to help.

Places are limited – contact us to find out more or arrange a visit.

Quote **WARM WELCOME** when enquiring.

 **0238 068 5606**

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